

Innovation and promotion of social work service ability to improve grass-roots civil affairs work

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Abstract: The foundation is not strong, and the ground is shaking. The grassroots are the cells of society and the foundation for building a harmonious society. The object of civil affairs is at the grass-roots level, the policy is implemented at the grass-roots level, and the results are reflected at the grass-roots level. Only when grass-roots civil affairs are strengthened can the overall civil affairs work reach a new level. In recent years, all localities have introduced social work into grass-roots civil affairs departments by exploring ways for the government to purchase services or set up social work posts, so as to enrich the strength of civil affairs personnel and improve their ability to serve the masses. Starting from the relationship between civil affairs and social work, this paper discusses the relationship between civil affairs and social work: civil affairs is a macro level management behavior, which manages, plans and guides specific social work. Social work is a micro-service at a specific operational level, which is to provide social services needed by specific clients, help people in difficulty and get development. Both of them play an important role in maintaining social stability, harmony and development. According to China's national conditions and the development of civil affairs and social work, it is proposed that social work in China should become an important part of civil affairs departments in China at present. It is not only in line with the actual conditions of our country, but also has certain feasibility, so that the development of both sides can complement each other's advantages and promote each other.

1. Introduction

With the reform and opening up and social progress, the characteristics of variability and development of civil affairs work are becoming increasingly prominent. Civil affairs work is close to the people, reflects public opinion, and has a natural deep fit with social work. The service object of civil affairs work is also the service object of social work. The field of civil affairs work is also the main professional battlefield for social work to play a role. Civil affairs departments at all levels have made great efforts and made remarkable achievements in many fields such as publicity and popularization of social work, policy introduction, standard formulation, team construction, platform construction, resource allocation and project implementation [1]. Compared with other related departments, grass-roots civil affairs departments not only undertake the "last mile" transmission of social welfare, but also relate to the concrete implementation of social services. Coupled with the changes of social problems caused by social transformation, it is particularly urgent and important to innovate ideas, improve capabilities and optimize methods in grass-roots civil affairs work, which is also the main reason why the relationship between grass-roots civil affairs and social work has been continuously strengthened [2]. If it is said that the Ministry of Civil Affairs determines the overall development of social work, then the grass-roots civil affairs department is an important factor affecting the specific implementation of social work.

In recent years, governments at all levels have used the method of purchasing services to mobilize social organizations and social work to participate in social governance and play a professional role. However, there is a gap between the development of social work posts, the use of personnel and incentives and the needs of the development of civil affairs, and efforts should continue to be made. The promotion and implementation of social work finally need to rely on the

grass-roots civil affairs departments. In recent years, social work has been implemented more with the help of the government's purchase of services. The grass-roots civil affairs departments are connected with social work resources and policies at the top and service objects at the bottom. Horizontally, they are inseparable from various social work service institutions, especially specific service projects [3]. Social work can help grass-roots civil affairs work in the following aspects. First of all, the professional values emphasized by the social work specialty can promote the transformation of the working concept of grass-roots civil affairs workers. Secondly, social work has a set of scientific theoretical methods to help others, which can promote grass-roots civil affairs workers to change their working methods [4]. Civil affairs department is the main department that applies social work specialty. With the sustainable development of civil affairs, the role of social work in grass-roots civil affairs work will become more and more important, the effect will become more and more obvious, and people's satisfaction with civil affairs work in the new period will also become higher and higher [5].

2. The role of social work in grassroots civil affairs

2.1. Why should the Party Group of the Ministry of Civil Affairs emphasize the importance of grass-roots civil affairs work

The decision and deployment of the Party Group of the Ministry of Civil Affairs to strengthen grass-roots civil affairs work has been well received by all sectors of society. This decision by the Ministry of Civil Affairs has a profound historical background, and is a solemn choice based on comprehensive consideration of various factors. Before this, there was a shortage of grass-roots civil affairs staff, the workload of grass-roots civil affairs was huge, and it was not easy for grass-roots staff to make people. Quite bitter. This decision is mainly based on the following two aspects [6]. First, the system has its own characteristics. Our country adopts democratic centralism. Weak grass-roots, empty grass-roots and insufficient grass-roots work force will lead to poor implementation of superior decisions and arrangements, that is, "grass-roots is the foothold of all work". Second, the central government has requirements. "The most solid strength of the party's work is supported at the grass-roots level". Grass-roots civil affairs is an important part of all grass-roots work of the party and the country. Only when grass-roots civil affairs are strengthened, can all and overall grass-roots work of the party and the country be more solid and policies be implemented comprehensively, accurately and systematically [7]. With the social transformation, the scope of civil affairs objects is expanded, the content of civil affairs work is increased, and the needs of civil affairs objects are diverse. Local civil affairs departments have explored the introduction of social work in the form of setting social jobs or government purchasing services, which enriched the grassroots civil affairs forces [8].

2.2. The role that social work can play in strengthening grass-roots civil affairs work

Strengthening grass-roots civil affairs work is a big project that requires joint efforts from all sides. Be realistic and adopt an approach that is achievable, functional, and sustainable (Figure 1). Social work plays a very important role in strengthening grass-roots civil affairs work, which is mainly reflected in three aspects. First, social work can provide new ideas and new methods for improving grass-roots civil affairs work. Civil affairs work is the work of being a man and providing services for people in difficulty and special groups. We need to master various professional service concepts and methods. Second, social work can provide important human resources for enriching the grass-roots civil affairs team. It is generally reflected at the grass-roots level that in recent years, the scope of civil affairs business has been expanding, and the work requirements have become higher and higher. The problems of lack of manpower, staffing and institutions are more common. The "spare heart but insufficient strength" has become an important bottleneck restricting the Civil Affairs work at the grass-roots level. Third, social work can provide strong platform support for extending the strength of grass-roots civil affairs work. With the continuous development of social work in China, more than 250,000 social jobs have been

developed in urban and rural communities, relevant institutions and social organizations, more than 12,500 social work sites have been established, more than 5,800 private social work service institutions have been developed, and a network of social work service platforms widely distributed in urban and rural grassroots has been initially established [9]. We must continue to publicize the characteristics, functions and roles of social work, so that more people can understand social work, understand social work, support social work, and voluntarily use and rely on social work in strengthening grass-roots civil affairs work.

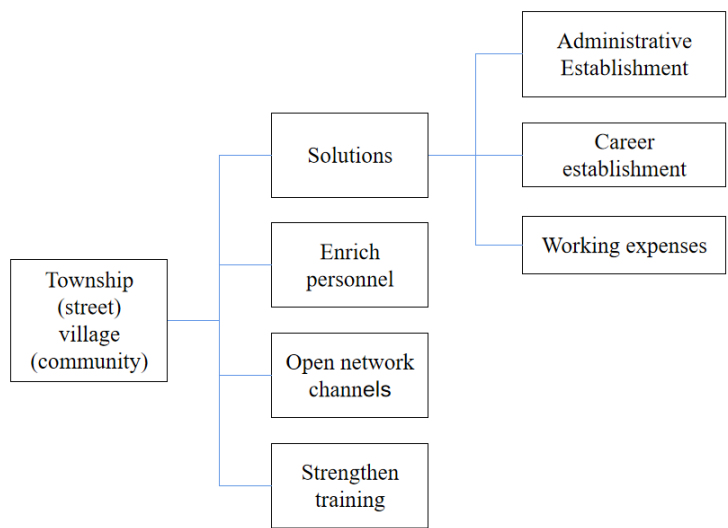


Figure 1 Possible measures

3. Specific practice

3.1. Areas where social work plays a role in grassroots civil affairs work

In order to make the new ideas and methods provided by social work, the human resources provided, and the arm extension provided in the field of grassroots civil affairs the most obvious and effective, it is necessary to choose a breakthrough point and find a good entrance [10]. The choice of breakthrough or entrance should focus on three considerations: first, the party and the government are very concerned, second, the people are looking forward to it, and third, our social work should be done and can be done at the moment. From these three points Look, the following aspects are more in line with the requirements. First, serve the people in difficulty. The elderly, children in distress, left behind persons in rural areas, low-income families and disaster victims are the key service objects of civil affairs departments, and they are also the groups that social work should focus on and serve. Second, participate in grass-roots social governance. Based on the existing work, we will further strengthen the linkage among communities, social organizations and social work administrative institutions within civil affairs departments, expand the coverage of the pilot through project support, financial subsidies, talent training and experience exchange, and support and promote more places to carry out the practical exploration of "three social linkage". Third, it is to improve the service level of civil service organizations. Civil affairs service agencies are responsible for the relief, care and service of people with special difficulties, and they are the important carriers of people's livelihood. In short, the current social work should focus on the above-mentioned areas, and work hard to strengthen grass-roots civil affairs. We should learn and absorb good practices and experiences in western social work, but we can't copy them blindly. The key is to work hard on combination and creation to form social work with Chinese style, Chinese expression and Chinese content.

3.2. Problems that need to be solved urgently in the development of social work in the field of civil affairs in our country

First, if social work is to develop well in our country, it must rely on the basic strength of civil affairs work to realize the localization of social work. First of all, my country's civil affairs work has achieved fruitful results under the development of many years. In a period of social transformation, the accumulation of experience in this area is very valuable. Secondly, the civil affairs work has continuously improved the work system and operation mechanism during the development, which provides a certain institutional guarantee for the development of social work. Thirdly, civil affairs work provides more space for talent training, vocational certification and post setting of social work. Second, in China's civil affairs work, the development of social work needs concept first and concept change. China's local governments should take the lead, pay attention to the field of social work, and actively increase publicity in society and communities, so as to continuously increase the understanding and understanding of the staff and residents of community institutions; Carry out financial support, contact social experts in this field and college teachers to carry out regular training for community staff, so as to continuously transform their traditional concepts, methods and attitudes. Third, improve the social system and legal policies. Policy should play an active guiding role in the development of social work in the field of civil affairs; Legal protection and support should be given to safeguard the legitimate rights and interests of social workers; More attention should be paid to the incentive mechanism, such as improving the working environment of civil affairs workers.

4. Conclusions

Civil affairs work born and raised in China and social work introduced from the West have different characteristics, but they can interact well. That is, social work provides theoretical reference and support for the professionalization of civil affairs work; the localization of social work is based on civil affairs work. The implementation of social work is an important way; at the same time, civil affairs work guarantees the professionalization of social work. Under the general topic of taking the road of social work with Chinese characteristics, there are five major problems to be deeply considered. The first is who to train social workers, the second is what kind of social workers we want to train, the third is how to train social workers, the fourth is how to carry out service work, and the fifth is how to ensure that social workers carry out service work. These relationships are of great significance for promoting the specialization of civil affairs and the localization and professionalization of social work, and promoting the common development of civil affairs and social work in China. We should study and implement the spirit of the 19th Party Congress, take practical measures to speed up the development of social work, strengthen the capacity building of grassroots civil affairs, fully promote the implementation of the decision-making arrangements of the CPC Central Committee and the State Council, and make due contributions to effectively performing civil affairs duties and improving people's livelihood and welfare.

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